

Golf & Social Club Re-opening Procedures – May 13, 2020

All guidelines listed are procedures subject to local health guidelines and governmental guidance.

General Conditions

- We ask that our associates, members and guests if you're not feeling well, please stay home.
- All staff will be retrained on safety measures as we reopen outlets and amenities to ensure safety/sanitation.
- Special emphasis on club guidance being tied to the phased COVID-19 local plan and/or CDC guidance.
- Hand sanitizer is placed by all employee time clocks.
- All entry areas and high touch areas such as doorknobs, handles etc. will be sanitized with high frequency.
- Posted signage in all areas on how to stop the spread of COVID-19, properly washing hands or utilizing hand sanitizer, avoid touching your eyes, nose, and mouth, etc.
- Staff's temperature will be taken upon arrival to work.

Golf Operations

- Limited access to the Sports Shop but requires adherence to social distancing requirements.
- We ask that one person from the group check in for all players in the group to limit the amount of people in the Sports Shop.
- Charging to member account will be highly encouraged to reduce contact points.
- Social distancing required on practice facilities and on course.
- Hitting stations on the practice tee will be spaced appropriately to adhere to social distancing.
- Flagsticks to remain in holes with cups adapted for minimal contact golf ball retrieval.
- All rakes will be pulled from bunkers and golfers will be asked to simply use their feet to smooth the sand as they leave the bunker.
- Outside guest and member accompanied guest are permitted, but will be limited
- Individual lessons permitted with social distancing.
- All group clinics will be suspended until further notice.
- Club golf cart steering wheels will be sanitized before and after each round and golfers are encouraged to load their clubs on the cart.
- Hand sanitizer will be available in the Sports Shop and sanitizer will be used to wipe down all workstations, telephones and radios after use.
- Staffing at a minimum to reduce contact with members and guests.

Food & Beverage Operations (Jake's Spoon, Wick's Hideaway, Watering Hole, Outpost)

- To-Go orders from Jake's Spoon will remain available for curbside pickup or delivery service for now (delivery will be scheduled for two time periods 5 PM and 6 PM).
- Seating in all F&B outlets will be limited. Seating will be spaced out to provide proper social distance, every other booth throughout the dining room and parties will be limited to 10 or less per table. Patio tables will be separated by at least 6 feet.
- Bar seating will be reduced to prohibit group gathering.
- All surfaces will be sanitized every two hours when not in use.
- All tables, chairs, booths, menus, check presenters, etc. will be disinfected after each use.
- Salt and pepper shakers, and other condiments will not be kept on the tables, they will be placed upon request.
- Charging to member account will be highly encouraged to reduce contact points.

- We will suggest social distancing at host stand and at soft seating throughout.
- Hand sanitizer will be available at all workstations for staff and key locations through the club for members and guests.

Resort Pool Operations

- According to the CDC, there is no evidence that the virus that causes COVID-19 can be spread to people through water in pools, hot tubs, spas, etc.
- Recommended to stay home if you are sick.
- Recommended after leaving the pool, to use hand sanitizer. When you get home, wash your hands with soap and water for at least 20 seconds.
- If sunscreen is applied, sanitize hands first, then sanitize hands after application (If possible, use a spray).
- Physical distancing is always recommended keeping six feet apart.
- Limited seating and lounge chairs with physical distancing emphasized.
- Lockers will be for day use only by assignment at front desk, to insure sanitation between uses.
- Hand Sanitizer is available the Outpost or reception and encouraged upon entrance to the pool or building.

Fitness Center and Movement Studio (Fitness Classes)

- If you have any symptoms such as fever/chills, cough, shortness of breath, or sneezing/nasal drainage, please stay home.
- Stay at least 6 feet away from others working out.
- Recommended to not touch your eyes, nose, or mouth.
- After leaving the gym, use hand sanitizer. When you get home, wash your hands with soap and water for at least 20 seconds.
- Please register at front desk prior to workout.
- Only seven participants (plus instructor) will be admitted per class. Call the front desk to sign in for all classes in advance.
- Limited number of classes will be offered weekly to allow for time between classes to disinfect movement studio.
- Social distancing of six feet between all participants.
- Please be sure to not congregate in lobby area before or after classes or workouts to maintain physical distancing.
- Instructor will sign in all participants.
- Sanitizing wipes are available for wiping down all equipment before and after class.
- Class floor will be sanitized between classes.
- Sanitizing wipes will be available. Please wipe down all equipment before and after use.
- Hand Sanitizer is available at the front desk and in the fitness center and encouraged upon entrance to building.
- Lockers available for day use only by assignment from front desk, so we can be sure they are sanitized between each use.

Spa & Salon Services

- All services will be appointment-based only, no walk-ins
- When calling to book/confirm appointments, members should expect the following:
 - Required to stay home if experiencing fever/chills, cough, shortness of breath, sneezing/nasal drainage
 - Asked not to bring guests, spouses, family, or children with you to your appointment

- Charging to your member account will be highly encouraged to reduce contact points
- Asked to arrive no more than 5 minutes prior to appointment to maintain physical distancing and limit areas where you might congregate
- Appointments will be spaced 30 minutes apart to reduce traffic coming and going from the building and allow for time to re-sanitize between appointments.
- Lockers will be for day use only by assignment at front desk, to insure sanitation between uses.
- Physical distancing is always recommended keeping six feet apart
- Hand Sanitizer is available at all stations and encouraged upon entrance to building
- Face coverings and gloves will be worn by nail techs, hair stylists and estheticians and by member, if member chooses. If not wearing, be sure to use sanitizer and do not touch your face. Sneeze/Cough into tissue and dispose

Courts & Sports

- Courts & Sports is limited to members-only and accompanied member guests. Guests should register and sign liability waiver at the Spa desk.
- We also highly encourage adhering to social distancing guidelines and not congregating in large groups before and after play.
- Hand sanitizer will not be provided, but personal hand sanitizer should be used before and after play or wash hands in court restrooms.
- Players should avoid touching the net or other court equipment and immediately clean any surfaces you contact.
- If sunscreen is applied, sanitize hands first, then sanitize hands after application. If possible, use a spray.

Lifestyle Events and Clubs & Interest Groups

- Members are permitted to conduct card games in designated card room areas but must bring their own cards, playing items. No shared club game supplies are to be available.
- Card Rooms (Henry's Room and Rocker Box) will be limited to 12 players per room to allow for social distancing of tables in each room.
- Groups will be scheduled appropriately with time in between to properly sanitize.
- Art Barn will be permitted for use and scheduled appropriately with Lifestyle Director. Members utilizing the Art Barn will be responsible for bringing their own supplies and cleaning up after each session.
- Lifestyle events will resume to the extent groups of appropriate size and social distancing guidelines can be adhered to, but essentially will be limited until further notice.
- Member Corral or Smokehouse Sundays will not be hosted until further notice.

Ranch House Operations

- Sanitize doorknobs, countertops, top of the coffee pump, Jukebox buttons, and the knobs on the Topo Table every hour.
- Sanitize the pool table equipment after every use.
- Hand sanitizer will be provided at front door and at back doors.
- Staff to wipe down all phones and remotes daily.